

Kent Fraud Alert System



TO STOP FRAUD™

Courier Frauds

We have recently seen an increase in reports of this type of crime across Kent. Therefore, I want to re-iterate our advice on how to avoid becoming a victim of these types of scams and would ask that you share this with family and friends, in particular those that you would feel to be isolated, vulnerable and/or elderly.



What is Courier fraud?

Courier fraud occurs when people are duped into handing over money or valuables to criminals posing as couriers. Using a variety of different tactics, usually involving the impersonation of police officers and bank staff, criminals will call the victim and convince them into withdrawing a sum of money and handing it over to a courier who is sent to their home. The victim may be also convinced into handing over their bank cards, PINs, as well as high value items such as jewellery, watches and gold (coins or bullion).

High value jewellery and gold bullion

Recent reports to Action Fraud have highlighted a sharp increase in instances of criminals instructing victims to purchase high value items such as jewellery, gold coins and gold bullion.



Courier fraud - This advice will help individuals protect themselves against falling victim to courier fraud.

What you need to do

- **Your bank or the police will never** call you to ask you to verify your personal details or PIN. If you get a call asking you to do this, hang up, wait a few minutes and call your bank on a number you know to be genuine, such as the one on the back of your card.
- **Your bank or the police will never** send a courier to your home to collect your cash, bank cards, PINs, or any other valuable goods. Any requests to do so are part of a scam.
- **The police will not** contact you out of the blue and ask you to participate in an investigation that requires you to withdraw money from your bank, or to purchase high value goods, such as jewellery or gold.

What to do if you've been a victim of courier fraud:

- If you've revealed your bank details over the phone or handed your card to a courier, call your bank straight away to cancel the card.
- If you suspect that you have been a victim of courier fraud, report it to Action Fraud by visiting actionfraud.police.uk, or by calling 0300 123 2040.

If you have been a victim of fraud or cyber crime, report it to us at Actionfraud.police.uk, or by calling 0300 123 2040.

Preventing fraud

Together, let's stop scammers.



Remember, ABC:

-  **never Assume**
-  **never Believe**
-  **always Confirm**

Get the latest scam advice:



@KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report

Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact

In an emergency, if crime is in progress or life is in danger call **999**

If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk



Kent Fraud Alert System



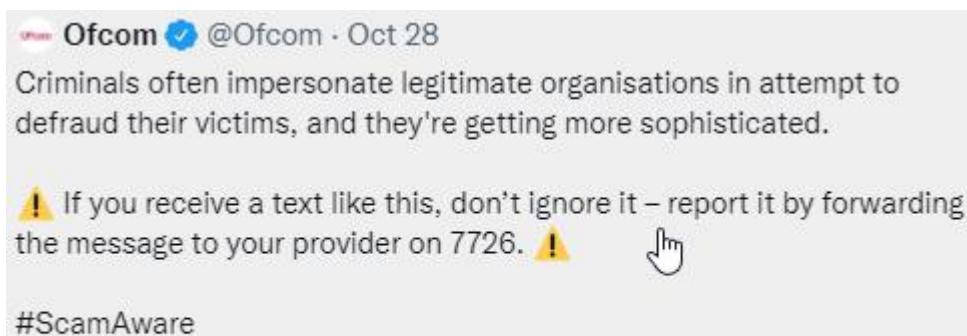
TO STOP FRAUD™

Text Scams

Below is further advice from Ofcom about how to deal with smishing/fraudulent Text messages.

Remember if a text message is asking you to click on a link and divulge personal or banking data, then it is likely to be a scam. Always practice ABC and never Assume or Believe and Always Confirm, by calling a Trusted Number.

If you think you may have fallen victim to this, then contact your Bank immediately and report it to Action Fraud at www.actionfraud.police.uk or calling 0300 123 2040.



Preventing fraud

Together, let's stop scammers.



Remember, ABC:

- never Assume
- never Believe
- always Confirm

Get the latest scam advice: @KentPoliceECU



**Kent
Police**

Contacting Kent Police

Report a non-urgent crime online www.kent.police.uk/report
Talk to us on LiveChat – available 24/7 www.kent.police.uk/contact
In an emergency, if crime is in progress or life is in danger call **999**
If deaf or speech impaired, text 'police' and your message to **60066**

www.kent.police.uk